



## Why Buy Your Printers from an AUTHORIZED DEALER

**Few businesses today can operate without their office printers — downtime becomes a serious impediment to productivity. Maximum uptime from your devices is now a requirement, and that's why buying from a local authorized dealer who will also service your equipment is important.**

INNOVEX is proud to be designated an authorized independent dealer for Sharp, Canon and Xerox copiers and multifunction printers. This designation brings a high level of service to our customers.



**Product knowledge:** Our sales staff stays informed on new technologies, and knows our brands of office equipment inside and out. They receive constant training from the manufacturers. This thorough understanding of our lines of products, together with an assessment of your current print environment and your future business goals, allows us to help you determine the best products for your needs.

**Service and repair:** Our technicians are factory trained by the manufacturers we represent and have all up-to-date certifications, ensuring that your equipment runs smoothly. In addition, we have access to all parts,

firmware, technical bulletins, online and live hotlines for tech support — something non-authorized dealers don't have access to, which ensures the quickest repair and optimum upkeep of your print devices.

**Parts and supplies:** We use only high quality parts and supplies that are fully guaranteed by us to keep your equipment running smoothly.

**Full service maintenance and supply programs:** 99.9% of the devices we place in organizations are backed by our Full Service Maintenance programs which are made possible by our Authorized Dealer status.

Office printing devices are an investment in your business productivity and efficiency, and it only makes sense that this investment be protected with the best service available. INNOVEX has been selected by Sharp, Canon and Xerox because of our commitment to excellent customer service. Contact us today to see how our manufacturers' products and our service can help keep your business up and running.

### ABOUT INNOVEX

Technology is at the heart of every business organization. We are the single source developed to support your entire technology infrastructure, from your document systems to your servers — our focus is you.

Whether you use our Technology Products, Managed Services, or IT Professional Services, our integrated offerings simplify your business' operations, giving you the efficiencies you value. We stay current in technology that constantly changes, and are committed to providing you service excellence.

A 50-year-old independent, locally-owned company, we're also one of the fastest-growing companies.\* We are here for you now and will be in the future.

\*Providence Business News' Book of Lists, 2016

Your Technology, Our Focus